

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ XC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

<u>Windstream NuVox Inc</u>		249847
Company Name	FEIN/SSN 501-748-7000	
Dbaf/fka 4001 N Rodney Parham Road, Mailstop 1170-B1F2-1216C	Telephone #	
Mailing Address Little Rock, AR 72212		
City, State, Zip Code 4001 N Rodney Parham Road		
Business Location Little Rock, AR 72212		
City, State, Zip Code	Pulaski	
	County	

REGISTERED AGENT INFORMATION

Registered Agent: <u>C T Corporation</u>
Mailing Address: <u>2 Office Park Court #103</u>
<u>Columbia, SC 29223</u>
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Russell Frazier 106 N Church St Lexington SC 29072

- A. **General Manager** (Include Address if different than above)
803.957.2641 / 803.359.0175 / russell.frazier@windstream.com
 Telephone Number / Facsimile Number / E-mail Address
Mollie Chewning 1720 Galleria Blvd Charlotte NC 28270
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
704.814.2531 / 704.845.5173 / customerassistance@windstream.com
 Telephone Number / Facsimile Number / E-mail Address
Mollie Chewning 1720 Galleria Blvd Charlotte NC 28270
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
704.814.2531 / 704.845.5173 / mollie.chewning@windstream.com
 Telephone Number / Facsimile Number / E-mail Address
800.347.1991 Residential 800.600.5050 Business
- C2. **Customer Contact** (Toll Free Number)
- D. **Engineering Operations** (Include Address if different than above)
/ /
 Telephone Number / Facsimile Number / E-mail Address
866.445.3194 Residential Repair 800.843.9214 Business Repair
- E. **Test and Repair** (Include Address if different than above)
/ /
 Telephone Number / Facsimile Number / E-mail Address
Russell Frazier 106 N Church St Lexington SC 29072
- F. **Emergencies** (During Non-Office Hours)
803.957.2641 / 803.359.0175 / russell.frazier@windstream.com
 Telephone Number / Facsimile Number / E-mail Address

RECEIVED
MAR 24 2014
PSC SC
MAIL / DMG

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- Bettye Willis 1201 W Peachtree St Suite 610 Atlanta GA 30309
- G. **Regulatory Officer** (Include Address if different than above)
678.351.2049 / 678.351.4503 / wci.southcarolina.govaffairs@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Vicki Anger
- H. **Dual Party Mailings** (Name)
4001 N Rodney Parham Road
(Mailing Address)
501.748.5196 / / vicki.anger@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Lezlie Young
- I. **Interim LEC Fund Mailings** (Name)
4001 N Rodney Parham Road Little Rock AR 72212
(Mailing Address)
501.748.5150 / 501.748.6583 / lezlie.p.young@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Amy Dudenhoefer
- J. **Universal Service Fund Mailings** (Name)
4001 N Rodney Parham Road Little Rock AR 72212
(Mailing Address)
501.748.5320 / 501.748.6583 / amy.e.dudenhoefer@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Sandra Blade
- K. **Gross Receipts Mailings** (Name)
4001 N Rodney Parham Road Little Rock AR 72212
(Mailing Address)
501.748.6728 / 330.486.3504 / sandra.blade@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Jeffrey Heacox
- L. **Lifeline Mailings** (Name)
4001 N Rodney Parham Road Little Rock AR 72212
(Mailing Address)
501.748.5390 / 501.748.6583 / jeffrey.l.heacox@windstream.com
Telephone Number / Facsimile Number / E-mail Address

Sandra Blade

This form was completed by

Senior Analyst - Regulatory Compliance

Title

Sandra Blade

Signature

/ 3/10/2014

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201